

## **NUAS 2018 | Benchmarking the quality and performance of research and innovation services – towards a Nordic model**

Seminar in Brussels, Belgium | 16<sup>th</sup> April 2018

The NUAS planning group on Research and Innovation has in the previous two years explored various possibilities on how to measure the quality and performance of research and innovation services of Nordic universities. A workshop was arranged in Reykjavik in December 2016, and resulting from this workshop, a set of benchmarking indicators came up. These have subsequently been tested by some of the participating institutions, and the preliminary findings of selected benchmarking pilots are ready for presentation. The focus of the coming seminar in Brussels in April 2018, will therefore be to put the insights to use and to take the final steps towards creating a Nordic model on benchmarking the quality and performance of research and innovation services.

When: **16<sup>th</sup> of April 2018 at 13:00-16:00**, prior to the EARMA conference

Where: **Copenhagen EU Office, Rue de Luxembourg 3, 1000 Brussels, Belgium**

### **Programme**



#### **Possibilities for benchmarking the quality and performance of research and innovation services**

Pål Vegar Storeheier is head of the central office for Research and development at UiT The Arctic University of Norway and the head of the NUAS Research and Innovation group. He has been the head of a research centre under the regional health authorities of Norway, the head of the research services of the University College of Tromsø and prior to that a scientist at UiT within the field of physiology of Arctic mammals.



#### **Could ticketing work for research services?**

Kaisa Männikkö works as a Research Liaison Officer in pre-award at Tampere University of Technology Research services. Before switching to pre-award in 2017, she worked in post-award as team leader.



#### **Customer feedback and evaluation of grant office services. Development of indicators and methodology - a pilot**

Halldór Jonsson is a Head of Division of Science and Innovation (DSI) at the University of Iceland in Reykjavik. Halldór has a long experience in the area of research and innovation. The role of DSI is to oversee and administer internal as well as external funding of research projects, evaluation of academic output, appointment and advancement of faculty, ethics in science, open science as well as innovation and tech-transfer.



#### **Pre-award support for MSCA IF – does it work?**

Pernille von Lillienkjold is Head of the Research Support Office at Aarhus University. Former Chief Adviser at Danish Business Authority working on regional policy, regional growth forums and EU structural funds – including impact analysis.

### **Panel discussion of possibilities, solutions and way forward**

The seminar is free of charge, and there will be served coffee/tea and a light lunch.

Please register by sending an email to Sigrídur Beck: [sigrídur.beck@gu.se](mailto:sigrídur.beck@gu.se)