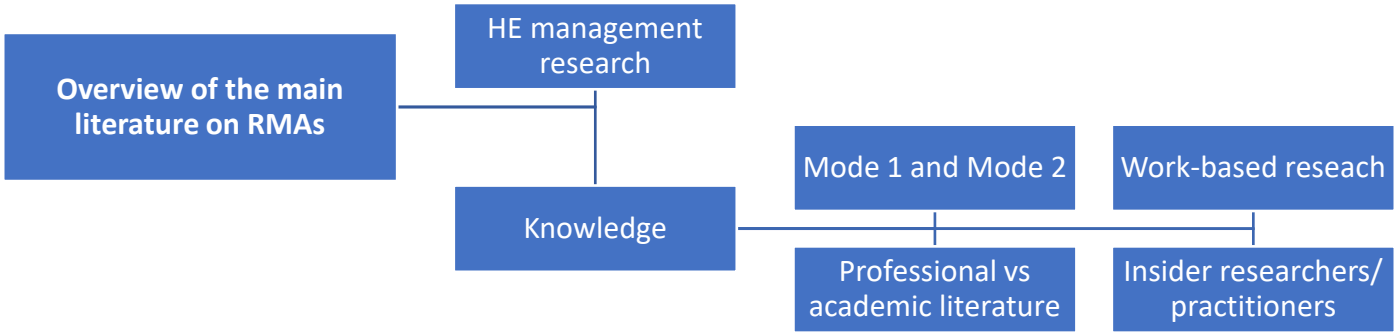
Poli Susi at NARMA 2020


Overview of the main literature on RMAs
HE management research
Knowledge
Mode 1 and Mode 2
Work-based reseach
Professional vs academic literature
Insider researchers/ practitioners

Overview of the main literature on RMAs
Definitions / Attitudes
Invisible intermediaries (Derrick & Nickson, 2014), invisible workforce for professional staff in HEIs (Rhoades, 2009), invisible workers (Szekeres, 2004)
Ghosts as research facilitators (Romano et al, 2019)
Super-administrators (Conway and Dobson, 2003)
Professionals at the interface of science (Agostinho, 2019)
Creative professionals (Florida, 2012)
Borderless professionals (Middlehurst, 2010)
Servant leaders (Parolini, 2004; Vargas and Hanlon, 2007; Waite, 2011)
Supportive professionals (Kirkland, 2016)
Roles and identities
Bounded and Unbounded
Cross-boundary
Blended professionals
Career paths
Labyrinthine
Accidental and Never a first-choice career
Working spaces
Third spaces of collaboration (Whitchurch, 2008)
Shifting arenas (Shelley, 2010)
Communities of practice (Wenger, 2011)
Professional associations
Centre vs Periphery
Centralised vs devolved research support services
Communities
Them and us
HEMs vs RMAs
Blended communities
Centralised and devolved research support services
Diversity
A female profession. What about women in leadership and BEMEs?